

Tax Access: A tool to help make your VTA site more accessible to people with disabilities

What is Tax Access?

The **Tax Access** project is designed to provide a "Self Help" where insurance issues Tax Accessible VTA's and coordinators and volunteers can ask questions and find answers on how to serve people with disabilities more effectively. The Tax Access project focuses on disability issues related to VTA services including facility access, program accessibility, and customer service.

The Access is a collaborative effort of the Southeast ADA Center (a center of the Florida State Institute (FSI) at Syracuse University that answers questions and provides training and materials about the Americans with Disabilities Act (ADA), the Tax Exemption Impact (TEI) Network of the National Disability Institute (NDI), and the Internal Revenue Service (IRS).

Who should use Tax Access?

- Tax Coordinators
- Site Coordinators
- VTA volunteers

Why should VTA sites/volunteers use Tax Access?

Use a "self help and coordination guide" for VTA Site Coordinators and volunteers to ask disability related questions. This "self help" includes:

- A Self Help/online site at www.ada.gov/teach/eng/teachings/vta/vta-self-help ("Self Help Questionnaire") form which gets e-copied responses from various ADA information services.
- Access to ADA Information Specialists do not have budget of \$ 400,000 VTA (priority).

It also includes resources and publications available online and for download. Examples include: