

Good afternoon everyone. Thank you for joining us for our webinar today on Consumer Engagement, helping people want what they need. My name is Michael Roush. I am the director of the Real Economic Impact Network at the National Disability Institute. I would like to give a special thank you to our sponsor, Bank of America, who supports our webinar series that we do on a monthly basis. Before we get started, we would like to go over some housekeeping tips. I would like to turn it over to my colleague Nakia Matthews to go over that information with us.

Thank you.

Good afternoon everyone. The audio for today's webinar is being broadcast through your computer or please make sure that your speakers are turned on or that you have headphones plugged in. You can control the audio broadcast via the audio broadcast panel which you see an image of here on the screen. If you accidentally close this panel or if the sound somehow stops, you can reopen the audio broadcast I going to the communicate menu at the top of your screen and choosing audio broadcast. If you do not have sound capabilities on your computer or if you prefer to listen by phone, you can dial the toll-free number that you see here and enter the meeting code. Please note that you do not need to enter an attendee ID. I will paste the phone number and meeting code into the checkbox in just a second.

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We will have time for questions at the end of the webinar. Please submit any questions that you may have during the course of the webinar in the Q&A box. We will direct those questions accordingly during the Q&A portion. If you are listening by phone only and not logged into the web portion, you may also asked -- ask questions by emailing them to me directly at my email address. Please note that this webinar is being recorded and the materials will be placed on our website.

If you experience any technical difficulties during the webinar, please use the chat box to send a message to me, NDI Admin, or you can email me. With that, I will turn it back over to Michael.

Great. Thank you. For those of you who might be new to the National Disability Institute, I just want to share with you a little bit about us. The National Disability Institute's mission is to drive social impact to build a better economic future for people with disabilities and their families. At the National Disability Institute, we have the Real Economic Impact Network which is an alliance of organizations and